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SERIAL NUMBER 09/931,991	FILING DATE 08/17/2001 RULE	CLASS 379	GROUP ART UNIT 2643 2645	ATTORNEY DOCKET NO. AUS920010776US1
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**** CONTINUING DATA *******
 NONE O.A.

**** FOREIGN APPLICATIONS *******
 NONE O.A.

IF REQUIRED, FOREIGN FILING LICENSE GRANTED
**** 09/29/2001**

Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged Examiner's Signature: <i>Olisa Anwah</i> Initials: <i>O.A.</i>	STATE OR COUNTRY TX	SHEETS DRAWING 6	TOTAL CLAIMS 17	INDEPENDENT CLAIMS 5
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TITLE
 Hold queue management

FILING FEE RECEIVED 870	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
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